

Ouachita Parish Police Jury

JOB OPPORTUNITY ANNOUNCEMENT

POSITION: Lead IT Technician	OPENING DATE: July 24, 2023
SALARY: \$42,000 – 52,207.68 annually (Depending on Experience)	APPLICATION DATE: until filled

Under direction of the Support Manager, incumbent will provide technical support for IT operations including general maintenance of computers, peripherals, servers, and network devices. Incumbent is expected to undertake tasks, which will support seamless use of technology in a production environment and liaise with internal and external support agencies to efficiently resolve problems; and performs other duties as required. Will Lead and oversee IT Technicians.

RESPONSIBILITIES

1. Install, troubleshoot, repair, and maintain computers, laptops, peripherals, and software
2. Install and maintain printers, copiers, fax, etc.
3. Maintain wired and wireless network infrastructure
4. Ensure security and privacy of networks and computer systems using best practices
5. Work Help Desk tickets as assigned and maintain excellent documentation
6. Assist Engineering staff as needed
7. Nights, weekends, Holidays and over-night travel is required for this position

SKILLS

Training and Experience: Combination of education and/or experience:

1. High school diploma or equivalent
2. Two (2) years of college in computer related field
3. Two (2) years of work experience in computer operations
4. CompTIA, Microsoft, cisco, or related certifications a plus

Knowledge, Abilities, and Skills:

- Must be a team player with high degree of self-motivation and integrity
- Proven experience as IT Technician or relevant position
- Excellent diagnostic and problem-solving skills
- Excellent written and verbal communication skills
- Experience with providing exceptional customer service skills in fast-paced environment
- Knowledge of security and data privacy principles
- Ability to lift and transport weights in excess of 50 lbs.

BENEFITS:

The Parish offers liberal benefits, including an excellent retirement system, vacations, sick leave and health and life insurance. Employee may advance to higher positions, based on his/her abilities and interests, and on the needs of the Parish.

HOW TO APPLY:

Applications must be submitted either online at www.oppj.org/hr or on the OFFICIAL FORM that is available from and may be returned to:

Ouachita Parish Police Jury, HR Department
Ouachita Parish Courthouse, 301 South Grand, Suite 201
Telephone: 318-327-1340
Equal Employment Opportunity Employer