

Over-the-Counter Drug Service

Security Health Plan understands that over-the-counter (OTC) drugs and supplies can be expensive. Our partnership with a national provider means you'll be able to save money on a wide range of OTC drugs, personal care and daily living products; and have them conveniently delivered to your home.

OTC product categories:

- Allergy
- Anti-fungals
- Cold, cough and flu
- Dental and denture care
- Diabetes care
- Digestive health
- Eye and ear care
- First aid creams, ointments and antiseptics
- First aid supplies
- Hemorrhoidal preparations
- Home aids
- Motion sickness
- Pain relief aids
- Pain relievers and fever reducers
- Personal care
- Sleep aids
- Supports and braces
- Urinary pain relievers
- Vitamins and minerals

View the OTC Drug Catalog at www.securityhealth.org/OTC

How the service works:

- Each plan subscriber within an eligible plan receives a \$30 quarterly credit to purchase select health and wellness products through the OTC Drug Catalog. View the catalog at www.securityhealth.org/OTC.
- Plan subscribers can place one OTC order per quarter.
- The \$30 credit expires at the end of each calendar year quarter. Any unused credit will not carry over to the next quarter.
- If your order exceeds \$30, you may provide payment information (debit or credit card) with your order.



Ordering deadlines:

Quarter 1:

Jan. 1 - March 31

Quarter 2:

April 1 - June 30

Quarter 3:

July 1 - Sept. 30

Quarter 4:

Oct. 1 - Dec. 31

If your order is received after the last day in a quarter, it will apply toward the next quarter. For example, if you mail your order form on June 29 but we receive it on July 1, your order total will be applied to your Quarter 3 benefit, not your Quarter 2 benefit.

To request a printed copy of the OTC Drug Catalog, please call our Security Health Plan Over-the-Counter Service at **1-877-216-8533** (TTY 711) or **715-221-9208**.

Our representatives are available Monday through Friday 8 a.m. to 5 p.m. and are happy to assist you.

How to order:

OTC product and delivery information:

- When placing an order, you will receive the generic equivalent of the name-brand drug or a similar product.
- If you choose a product that is unavailable or not in stock, a similar product may be substituted.
- Similar products are used for the same purpose but may have different ingredients, strength, flavor, dosage form or package size.
- Orders will be conveniently shipped to your home. Please allow 14 business days upon receipt of order to receive shipment.



Online

Log in to your *My Security Health Plan* account at www.securityhealth.org to place your order.

If you don't have an account, register at www.securityhealth.org/registration.



Mail

Call **1-877-216-8533** or **715-221-9208** (TTY 711) to request a paper order form.

Send the completed order form to:

Security Health Plan – OTC Orders
4613 N. University Drive, Unit #586
Coral Springs, FL 33067



Phone

If you are unable to place your order online, please call our Pharmacy Benefits Department at **1-877-216-8533** or **715-221-9208** (TTY 711). We can place your order for you over the phone, Monday-Friday, 8 a.m. to 5 p.m.

SecurityHealthPlanSM

Notice of nondiscrimination

Security Health Plan of Wisconsin, Inc., is an HMO-POS and D-SNP plan with a Medicare contract and a contract with the Wisconsin Medicaid program. Enrollment in Security Health Plan depends on contract renewal. Security Health Plan complies with applicable federal civil rights laws and does not discriminate, exclude or treat people differently on the basis of race, color, national origin, religion, disability, age, sex, gender identity, sexual orientation, health status, marital status, arrest or conviction record or military participation in the administration of the plan, including enrollment and benefit determinations.

Limited English proficiency language services

ATTENTION: We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-877-998-0998 (TTY 711). Someone who speaks your preferred language can help you. This is a free service. **ATENCIÓN:** Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al 1-877-998-0998 (TTY 711). Alguien que hable español le podrá ayudar. Este es un servicio gratuito. **LUS CEEV:** Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-800-472-2363 (TTY 711).

If you require materials in large print, please call 1-877-998-0998 (TTY 711).